

# Welcome to Your Toronto Zoo!

We are committed to creating an environment that is inclusive and welcoming. We celebrate the diverse backgrounds, perspectives, values, and experiences of all people. Creating a safe, welcoming space for all is a responsibility for everyone.

## Our Mission:

Connecting people, animals, conservation science, and traditional knowledge to fight extinction.

## Our Vision:

A world where people, wildlife and wild spaces thrive.

## Hours

Daily: 9:30am to 4:30pm

*\*\*Hours subject to change without notice. Last admission 1 hour before closing.*



## Help us make your next visit better!

After your visit complete our guest survey for a chance to win a Wild Encounter!



Your Toronto Zoo is KultureCity certified. We have new accessibility tools to help guests with sensory needs or invisible disabilities.



Visit our accessibility hub at the front entrance or scan here for our sensory map.



Sensory Map

The Toronto Zoo acknowledges the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.

Emergencies: 416-392-5902 General Enquiry: 416-392-5900 Email: info@torontozoo.ca  
CONSUMER IMAGE POLICY AND GUEST AWARENESS  
During your visit today you may be filmed, taped or photographed by or on behalf of the Toronto Zoo. Your admission to the Zoo serves as your permission to use, record, reproduce, broadcast, sell and distribute all for any purpose any photographs, video, digital, audio or other recordings of you that may be made at the Toronto Zoo during your visit. The commercial use of photographs, video and film images of the Toronto Zoo, its animal population, staff and volunteers, is strictly prohibited without the full written consent of the Toronto Zoo.  
This policy does not apply to any school or organized youth groups.





toronto ZOO+

Never miss a moment!

Try Toronto Zoo+ to view in real time and catch their highlights, updated daily.  
Powered by Zoolife.



zoolife.tv/torontozoo

Watch NOW!



## Upgrade your admission to a membership!

You have 14 days from the date of your visit to apply your admission fee towards your membership.

Commit to conservation by applying today's admission towards a membership and enjoy unlimited visits to your Toronto Zoo for 365 days!



To upgrade today, scan here or email [membership@torontozoo.ca](mailto:membership@torontozoo.ca)



## MEET THE GUARDIANS



Scan the QR code to meet our Guardians of Wild and learn more about your favourite Toronto Zoo animals!

GUARDIANS OF WILD STAFF

## YOU have the power to make a real difference for wildlife!

By donating today, you will help to create a vibrant new habitat for red pandas here at your Toronto Zoo, while also inspiring greater awareness of the critical conservation issues facing this endangered species in the wild.

### Ready to help?

Simply scan the QR code or visit [wildlifeconservancy.ca/donate](http://wildlifeconservancy.ca/donate) to make your donation.



toronto ZOO WILDLIFE CONSERVANCY

your toronto zoo

# GUARDIANS OF WILD

## STRATEGIC PLAN 2025 - 2027

### OUR VALUES : THE 4 CARES



Animals



Team



Guests & Community



Climate

### AREAS OF FOCUS



Belonging



Wildlife Advocates



Nature's Insurance Policy



WOW for Good

"The question is not will you deal with disruption, the question is will you win?"  
- Charlene Li - futurist

### WHY GUARDIANS OF WILD?

Find out why, and more at [torontozoo.com/strategic](http://torontozoo.com/strategic)







## ADVENTURES

- Conservation Carousel \$ Daily
- Animal Hospital Daily
- Wild Encounters \$
- Ontario Bat Educational Exhibit
- Greenhouse Daily
- Tundra Air Ride \$ Closed for the Season
- Zoomobile Station \$ Daily
- Zoomobile Path
- Gorilla Ropes Course \$ Closed for the Season
- Splash Island Closed for the Season
- Face Painting Closed for the Season
- Wild Explorer - VR Theatre \$ Closed for the Season
- Kids Zoo Closed for the Season

Hours of operation vary depending on season and weather conditions

## FOOD

### Tundra Trek

- Caribou Café & Grill - LLBO Weekends & Holidays
- Pizza Pizza - LLBO Weekends & Holidays

### Front Courtyard

- Peacock Café / Tim Hortons Daily
- Beavertails Weekends & Holidays
- Smoke's Poutinerie Weekends

### Africa

- Africa Restaurant - LLBO Daily
- Pizza Pizza - LLBO Daily

Hours of operation vary depending on season and weather conditions

## GIFT SHOPS

- Zootique Gift Shop Daily

Hours of operation vary depending on season and weather conditions

Please note that some animals may not be visible in colder weather.

Please note that animals in the Africa Savanna may not be visible during the colder weather.

- Defibrillator
- Emergency Intercom
- Drinking Fountain Seasonal
- First Aid Centre/Family Centre\*
- Gift Shop
- Information
- Lockers \$
- Wheelchairs
- Picnic Area
- Ticket Booth
- Wagons / Strollers \$
- Washrooms
- Water Filling Station Seasonal

## PROGRAM & EVENT SITES

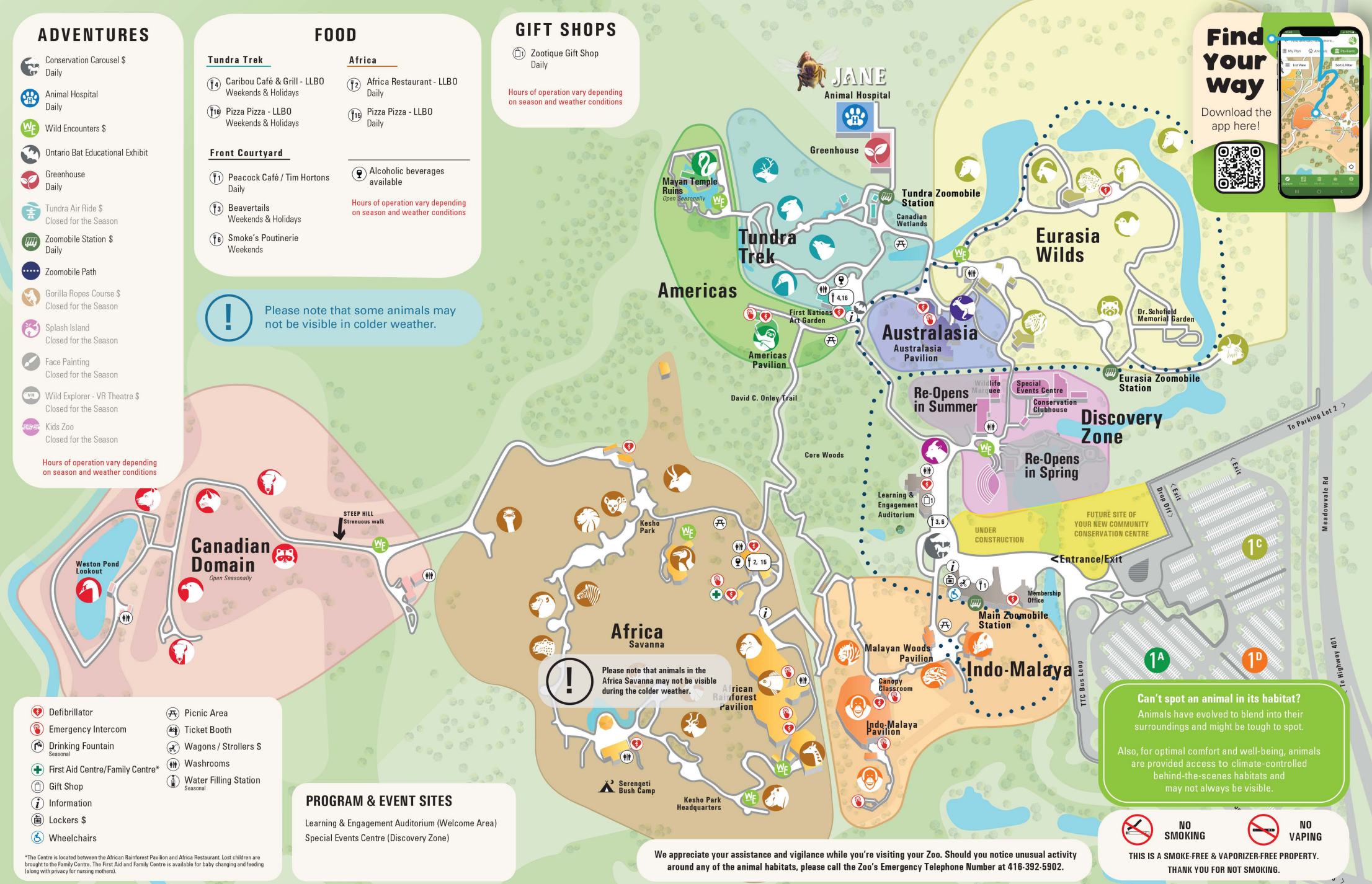
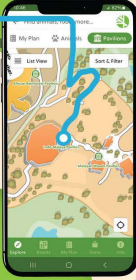
Learning & Engagement Auditorium (Welcome Area)  
Special Events Centre (Discovery Zone)

\*The Centre is located between the African Rainforest Pavilion and Africa Restaurant. Lost children are brought to the Family Centre. The First Aid and Family Centre is available for baby changing and feeding (along with privacy for nursing mothers).

We appreciate your assistance and vigilance while you're visiting your Zoo. Should you notice unusual activity around any of the animal habitats, please call the Zoo's Emergency Telephone Number at 416-392-5902.

## Find Your Way

Download the app here!



**Can't spot an animal in its habitat?**  
Animals have evolved to blend into their surroundings and might be tough to spot.

Also, for optimal comfort and well-being, animals are provided access to climate-controlled behind-the-scenes habitats and may not always be visible.



**NO SMOKING**



**NO VAPING**

THIS IS A SMOKE-FREE & VAPORIZER-FREE PROPERTY.  
THANK YOU FOR NOT SMOKING.